



LITTLE GUM EARLY LEARNING

Dromana Community House

FEEDBACK OR CONCERNS

We welcome your feedback; it assists in reflecting on our practice and planning towards excellence! A quick conversation may be a great solution or idea we had not yet thought about. Please raise problems, questions, or concerns regarding your child's experience, we ask that you initially -

1. Raise the matter with the Room Leader
2. If you are unsatisfied with the outcome of this discussion, please speak in confidence to:
Rebekah Fraser – Team Leader
Phone **0437323 929** Or
3. Contact Tracey Trueman – Manager
(Person with Management Control of the Service)
Phone **0417 467 734**

If you are still unsatisfied and if of a **more serious nature**, then contact the Department directly

The Duty Officer:
Licensed Childcare/Children's Services help line

Phone:1300 307 415

Phone: 0417 467 734

Email: dromanacommunityhouse@gmail.com

